

To Your Health

Special Edition: Annual Report Review

Winter 2017

Looking Back: MidMichigan Health Highlights of 2017

As 2017 comes to a close, we reflect on the many ways MidMichigan Health has grown with new technology, programs and partnerships, all for the purpose of serving the needs of our patients.

In this year's annual report, we have selected to share just a few of those stories that best profile our successes and the impact these are having on the communities we serve. We hope you enjoy looking back with us on these milestones from the year.



We at MidMichigan Health appreciate the trust you have in us to care for you and your family. With the commitment of our governance leadership, donors, employees, health care providers and volunteers, your comfort and care are our most important priorities. 2018 will be no different. We look forward to providing you excellence in health care and service for many years to come.

Warmest of health and happiness to you this holiday season,

Glenn Smith
Chair, Board of Directors
MidMichigan Health

Diane Postler-Slattry, Ph.D.
President and CEO
MidMichigan Health

New Heart Procedures Keep Patients Close to Home

Members of MidMichigan Health's [comprehensive cardiovascular program](#) are now performing two new minimally invasive procedures that are keeping patients closer to home. The first, transcatheter aortic valve replacement ([TAVR](#)), involves inserting an artificial aortic valve through an artery in the neck, leg or between the ribs, and placing it inside the patient's diseased heart valve while the heart is still beating. The second, the Watchman™ Implant, is designed to prevent stroke in patients with atrial fibrillation ([AFib](#)). The procedure provides an alternative to those with AFib who have problems with taking long-term anticoagulants (blood thinners).



[Following their advice:](#) For patient with Parkinson's, TAVR procedure was a lifesaver

Collaboration Brings Specialty Clinics, New Programs Local

Whether it be expanded access to care, broader clinical capabilities or an enhanced referral process, patients continue to benefit from the partnership between MidMichigan Health and Michigan Medicine, the health care division of the University of Michigan. One such example is an [Advanced Hepatology Specialty Clinic](#) now offered in Midland. The clinic provides specialized medical consultation to patients from across central and northern Michigan who have been diagnosed with advanced or complex liver disease. In addition, the [Kidney Transplant Team](#) from Michigan Medicine has an outreach clinic in Midland helping to save patients many trips to Ann Arbor during their transplant journey. A collaborative [Prostate Cancer Survivorship Program](#) also has been established for patients to ease the transition that follows the completion of active cancer treatment.



[Meet Laura](#): Learn how she gained a new lease on life thanks to the Heart Failure Clinic

New Partnerships Strengthen Health Care Options for Patients

April 1, 2017, marked the one year anniversary of [MidMichigan Medical Center - Alpena](#) joining the MidMichigan Health family. Since affiliating, several milestones have been reached and significant progress has been made in the Medical Center's transition to the health system. Some of these achievements have included leadership programming development, employee health and wellness clinic expansion, access to specialists in pharmacy, home health, facility management, finance, information technology and physician practice managements, new equipment and technology, and more. In addition, in September 2017, [West Branch Regional Medical Center](#) announced the decision to enter partnership negotiations with MidMichigan Health. It is an honor for MidMichigan Health to begin the next steps of this partnership. The affiliation process is underway with plans for completion early next year.



Hospital Plans for Major Cardiovascular Expansion

Plans for a \$57 million construction project of which \$30 million is dedicated to a new [Heart and Vascular Center](#) on the campus of MidMichigan Medical Center - Midland were announced in spring 2017. The new 160,000-square-foot building, to be located at the corner of Sugnet Road and Orchard Drive, will consolidate Midland's off-campus cardiology offices along with the non-invasive cardiovascular testing and interventional surgical heart and vascular services. An additional \$27 million will fund an added expansion to the building to incorporate MidMichigan Medical Center - Midland's full-service diagnostic and support areas, including lab and imaging. MidMichigan is also collaborating with Michigan Medicine, the health care division of the University of Michigan, on the development of the remaining space in the new building. The project is slated for completion in 2020.



Single Electronic Medical Record System Launches

On April 1, 2017, MidMichigan Health launched its single electronic medical record ([EMR](#)) system to

connect its Medical Centers in Alma, Clare, Gladwin, Midland and Mt. Pleasant, as well as doctors' offices and outpatient care facilities. The new system enables each patient to have one comprehensive medical record shared across the MidMichigan Health-employed providers and facilities who deliver their care. In addition, with [MyMidMichigan](#), patients have secure online access to their own health information. Registration, scheduling and billing for MidMichigan-owned facilities also is on the same platform. A second phase of the project connected MidMichigan Medical Center - Alpena in September 2017. MidMichigan Home Care will connect to the platform in spring 2018.



Latest in Technology Brings MidMichigan to Forefront of Cancer Care

MidMichigan Health continues to advance its [cancer](#) fighting technology with new state-of-the-art equipment added this year. MidMichigan Medical Center - Alpena is the first in the nation to receive the new [Siemen's Somatom Confidence® RT Pro CT Scanner](#) for radiation therapy. This new technology provides precise images giving providers the most accurate information to formulate a cancer treatment plan. In addition, the scanner, located in [Alpena's expanded Cancer Center](#) utilizes iMAR and Direct Density technology provides an even clearer view for the health care provider. In addition, Gratiot Cancer Center added a new state-of-the-art [TrueBeam Radiotherapy System](#). This innovative system enables a radically different approach to treating cancer with highly advanced image-guided radiotherapy.



Next-Generation Medical Center Brings More Doctors, Services to Mt. Pleasant

We've opened the door to more. Patients in Mt. Pleasant have more health care choices with the opening of a new medical center in Mt. Pleasant this past February. In response to community feedback, MidMichigan has more than quadrupled the size of its Health Park on E. Pickard Street, adding a 24-hour Emergency Department, an outpatient surgery center and a wide range of other frequently requested doctors and services. MidMichigan Health opened the 128,000-square-foot facility with a new name: [MidMichigan Medical Center - Mt. Pleasant](#).



Building the Physicians of Tomorrow

MidMichigan Health is building upon its strong history of [training future clinicians](#) by partnering with Central Michigan University to become a branch campus for the CMU College of Medicine. Beginning July 1, 2018, MidMichigan Health will begin hosting third- and fourth-year CMU College of Medicine students to complete their required and elective clerkships. This new partnership, along with our existing education programs, is an important opportunity to develop and train future physicians. MidMichigan's current commitment to education includes: a [Michigan State University College of Human Medicine Midland Regional Campus](#) located on the campus of MidMichigan Medical



Center - Midland, a CMU medical education affiliation with MidMichigan Health Elective Clerkships offered to 4th year CMU medical students, a [four-year Family Medicine Residency Program](#) based at MidMichigan Medical Center - Midland, a [three-year MSU/MidMichigan Medical Center - Gratiot Family Medicine Residency Program](#), as well as an agreement with MSU and MidMichigan Medical Center - Alpena to take MSU students from the Traverse City campus and MSU Rural Clerkship students. In addition to the partnerships with MSU and [CMU](#), MidMichigan also has collaborations with more than 100 colleges and universities, including Alma College, Alpena Community College, Davenport University, Delta College, Mid Michigan Community College, Montcalm Community College, and Saginaw Valley State University, just to name a few.

Excellence in Quality, Patient Safety Recognized

The MidMichigan Health family is committed to patient satisfaction, safety, quality and the health of our community. To be recognized by national and state experts on key performance indicators that impact these areas confirms the hard work of MidMichigan's employees, health care providers, volunteers and leadership teams. Here are just a few of the [honors](#) our MidMichigan Health subsidiaries have received this past year: Leapfrog Group Hospital Safety Score and Top Rural Hospital Awards, PRC Inc. Performer and Five Star Excellence Awards, Becker's Hospital Review 100 Great Community Hospitals list, Governor's Awards of Excellence, and Best and Brightest in Wellness®, just to name a few.



Patients Benefit from Generous Donor Support

Not all patient needs are the same. Some may need transportation to an appointment, assistance with lodging, emotional support for disease diagnosis, medication refills, or even care and comfort after a traumatic experience. All of these are examples of how individuals through our geographies have been helped by MidMichigan. Established in fiscal year 2017, the [MidMichigan Health Foundation](#) serves as a connector between those who are generous in spirit and who financially want to ease the burden of others. What's more, the MidMichigan Health Foundation allows [donors](#) to support MidMichigan Health in improving the quality of life of those in our communities. Patients have benefited greatly from the support of the MidMichigan Health Foundation in its first year alone. Imagine what the next year will hold.



MidMichigan Health is a non-profit health system, headquartered in Midland, Michigan, affiliated with Michigan Medicine, the health care division of the University of Michigan. MidMichigan Health covers a 22-county region with medical centers in Midland, Alpena, Alma, Clare, Gladwin and Mt. Pleasant. In addition to its Medical Centers, MidMichigan Health also offers both home health care and physician services, and has a strong commitment to medical education. MidMichigan Physicians Group provides urgent care and medical offices in more than 30 specialties and subspecialties including cardiology, hematology/oncology, orthopedics, vascular surgery, family medicine and more. The MidMichigan Health Foundation raises funds to support equipment, services and programs for patients and families served throughout the health system. Currently, MidMichigan has more than 7,200 employees, volunteers and physicians and provided \$90 million in community benefits in fiscal year 2017.

As your community health care provider, we do hope you find the information useful and welcome your comments and questions. Please respond to this e-mail with your suggestions.



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